

*"The Clinical Advantage"*™

# BIODEX BALANCE SYSTEMS **SERVICE PLANS**



## Protect your investment

- Eliminate the risk of unanticipated repair costs.
- Maintain optimal performance in terms of accuracy, reliability, and ease of use.
- Ensure patient safety by keeping all safeguards functioning as designed.
- Receive technical, clinical and marketing support from an industry leader.



**BIODEX**  
www.biodex.com  
**1-800-224-6339**  
*Int'l 631-924-9000*

# Balance Systems

## Service Plans

### Depend on the Biodex Service Plan.

1. As the manufacturer, Biodex has direct access to all parts; your service is performed by the same trained professionals who built your equipment.
2. Highest level of support at a very reasonable cost.
3. Preferred Customer Response Time.
4. Biodex will arrange pick-up and delivery of replacement parts.
5. PEACE OF MIND.

### We designed and built your device.

Biodex prides itself on providing state-of-the-art-technology to address the technical and clinical needs of your clinicians. However, like any intricate piece of equipment, it will not function flawlessly forever... wear and tear is inevitable in even the highest quality product.

You put your trust in Biodex when you purchased the device, and the warranty was an integral part of your decision. Now that your warranty is expired, or about to expire, you can count on Biodex again to help protect your investment for years to come. Insurance is a part of life and we strongly suggest that you do not leave yourself unprotected.

*Take advantage of this opportunity to extend your product warranty by purchasing a Biodex Service Plan today.*

### Balance System SD™

#### Extended Warranty

950-440-XT Balance System SD.....\$650.00

- Covers labor and travel after first year of warranty

#### Service Contract

950-440-SA Balance System SD.....\$995.00

- Covers parts, labor and travel
- 72-hour response time
- Multi-year discounts available
- Excludes paint

### BioSway

#### Service Contract

950-460-SA BioSway.....\$495.00

- In-house repair, customer responsible for shipping repair to Biodex
- Exchange Program

*Prices reflect annual rates.  
Applies to United States only.*

### Our best future customer is a satisfied current customer...

It is in our best interest to keep you happy while we keep your system functioning. After all, we want you to buy your next rehabilitation product from us! That's why we've added value to our Service Plan. This gives you a greater return on your service investment – *even when nothing breaks!*



### Balance Systems NON-CONTRACTED RATES (Without A Service Plan)

Priority Response	N/A
Priority Parts	N/A
Repair Parts	Regular List Price
In-HOUSE Labor	\$155 per hour
In-Field Labor	\$175 per hour
Zone Fee (1-6)	\$395-\$795
Multi-Year Discounts	N/A
Preferred Customer Discounts	N/A
Installment Payment Plan	N/A

### Questions?

Call the Biodex Service Plan administrator at **1-800-224-6339 ext. 2113** for assistance with any aspect of choosing a plan, any questions regarding plan details, or to enroll in a plan now.



GENUINE BIODEX PARTS



QUALIFIED TECHNICIANS



SOFTWARE UPGRADES



PRIORITY RESPONSE



ASSURED SAFETY